

AJW Technique commits to driving down your DMC and cutting out excessive LRU inventory. This is how.

CASE STUDY: PREMATURE FAILURE OF COFFEE MAKERS AND WATER BOILERS

The Problem-

- Galley equipment is responsible for some of the highest removal rates of any components on an aircraft. AJW Group customers channel more coffee makers and water boilers for repair due to on-wing failure than any other rotatable unit that we manage.
 - AJW Technique's in-depth investigation proves that 80% of all coffee makers become BER due to simple chemistry.
-
- Continued usage without regular decalcification causes the heating elements to catastrophically fail.
 - Multiple element failures deem the entire unit to be beyond economical to repair.



**For more information
please contact us:**

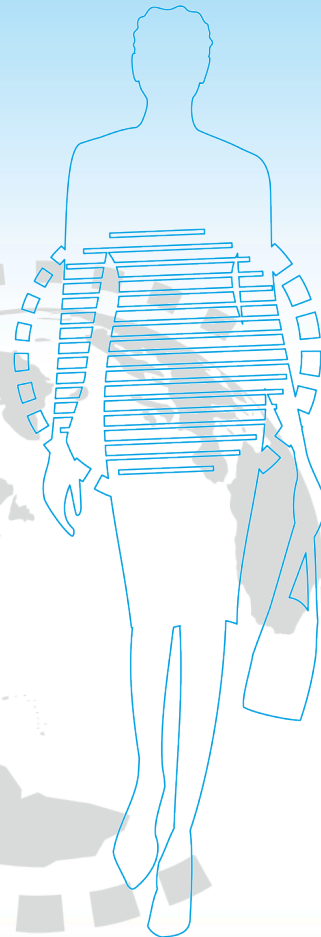
sales@ajw-technique.com
CANADA +1 514 339 5100
24/7 AOG +44 7831 583205 or
+1 877 780 2008 (USA toll free)



- If corrosion is allowed to progress unchecked threads on caps, probes, and heating elements can degrade and leak. This corroded material can then flow through the system and block filters or pressurized tubing.

The Solution-

- We offer a 12 month 'Soft Life' program that targets unit and subcomponent failure caused by mineral accretion.
- The scheme is structured as a fixed price per event backed up by a 12 month warranty period. It includes complete decalcification of the tank and sub components, structural inspections of all tubing and threaded fixtures, as well as replacement of common use items. Should the heating elements fail within 12 months of the scheduled visit we will replace them free of charge.
- We are proud to offer maintenance solutions that are specific to our customers' requirements on a case by case basis. We have full flexibility to tailor our services to best suit the business models and cost structures of our clients. We currently run this 12 month cyclical program for several customers with very positive results. MTBFs for the units in the program are significantly reduced, bolstering AJW Technique's stance on total quality.
- As a Design Authorised Organisation we are always pushing for innovative ways to improve repair schemes and reduce overall cost of ownership for the products we maintain.



**For more information
please contact us:**

sales@ajw-technique.com
CANADA +1 514 339 5100
24/7 AOG +44 7831 583205 or
+1 877 780 2008 (USA toll free)